

GBV AoR HELPDESK

Gender Based Violence in Emergencies



Armed conflict in Ukraine: GBV resources and materials that can support GBV humanitarian response (2022) (Includes resources in Ukrainian)

GBV AoR Helpdesk team | Version 4: Last updated: 18 July 2022

Notes and considerations

* Due to the urgency of the crisis, the operational status and quality of the services listed below have not been verified or checked.

**This is a living document and content will evolve and be updated periodically.

***If you have a GBV technical resource or tool in Ukrainian please share it with the GBV AoR Helpdesk to support the evolution and updating of this document to support GBV responders to the Ukrainian crisis. Email: enquiries@gbviehelpdesk.org.uk

Non-country specific technical resources for humanitarian actors available in Ukrainian:

- The Inter-agency GBViE Minimum Standards available in Ukrainian [here](#)
- The GBV pocket guide is available in Ukrainian [here](#).
- Guidance for remote and mobile gender based violence services available in Ukrainian [here](#).
- [Global Protection Cluster \(GPC\) Protection key messages to IDPs and Affected Population in Ukrainian here and English here.](#) This resource includes information for Non-Ukrainians/Migrants in Ukraine.
- [UNICEF guidelines for protecting schools and universities from military use during armed conflict](#): a toolkit to guide understanding and implementation of The Guidelines.
- [IASC MHPSS Resources](#) in Ukrainian, English, Hungarian, Latvian, Lithuanian, Polish, Romanian, Russian and Slovakian.
- Mental Health and Human Rights Info and ALAHAR “*Mental health and gender-based violence Helping survivors of sexual violence in conflict – a training manual*” in Ukrainian [here](#)
- IASC PSEA awareness raising materials in Ukrainian and English:



PSEA poster
A3_EN_PRINT.pdf



PSEA poster_
UA_PRINT.pdf



Dissemination for Factsheet on CBCM
PSEA visibility chann in Ukraine (1).pdf



- Protection Cluster Ukraine Guidance Note on Community Based Protection in Ukraine. Available in Ukrainian [here](#) and English [here](#).
- Protection Cluster Ukraine Guidance Note on Protection and Gender Lens. In Ukrainian [here](#) and English [here](#).
- Protection Cluster Ukraine Guidance Note on Prioritizing People with Specific Needs. In Ukrainian [here](#) and English [here](#).

Council of Europe Ukraine context specific technical publications:

The following resources and reports are available in English:

- [Guidelines for running shelters in Ukraine](#)
- [Risk Assessment standards and methodologies for diverse stakeholders in Ukraine in English and in Ukrainian here](#)
- [Court considerations on issuing restraining orders on protection orders in cases of domestic violence in English and in Ukrainian here](#)
- [Combatting violence against women and domestic violence. A practical guide for police officers in English](#) and in Ukrainian [here](#).

Additional GBV Information materials in Ukrainian

- Rozirvykolo Information Campaign produced a range of information materials aimed at women and girls experiencing domestic violence (dv) in Ukraine in Ukrainian (includes safety plan, basic information, how to help someone you know who is experiencing dv and what to do if you witness dv). Available [here](#)
- Ukraine GBV subcluster - Conflict related sexual violence Do's and Don'ts in English [here](#) and in Ukrainian [here](#)
- Ukraine GBV subcluster- Outreach messages in English [here](#) and Ukrainian [here](#)

Services and support in Ukraine

- Directories of Ukrainian state operated services available [here](#) and [here](#). Information is available in Ukrainian.
- Directory of domestic violence and sexual assault hotlines [here from The No More Project](#). Information available in Ukrainian.
- Phone numbers can be found [here](#) for:
 - o The national hotline on preventing domestic abuse, human trafficking and gender discrimination
 - o The national hotline on internally displaced persons
 - o The national children's hotline.
- Free Legal Aid provides service for IDPs and survivors of domestic violence for free. Available [here](#) and mobile apps «Безоплатна правова допомога» and «Твое право».
- National Police chat-bot for survivors of domestic violence on Telegram. Available [here](#).
- Social volunteer project the Service of Psychological Support for Ukrainians provided by NGO "Evolution of success". Available [here](#).

Information from The Centre “Women’s perspectives” Ukraine.

- “Fight for Right”, and NGOs supporting Ukrainian persons with disabilities has a hotline for emergencies which can be found on their [website](#).
- Clinical care for survivors in Ukraine: Medical and psychological care units are usually located at multidisciplinary hospitals, have medical equipment, diagnostic kits (or rapid test systems), medicines, etc. for protection of reproductive health, HIV prevention, treatment of sexually transmitted diseases, prevention of unwanted pregnancies and provision of emergency care to victims of rape. There are 17 such units in Ukraine. Six of them are in the Donetsk Oblast, 5 – in the Luhansk Oblast; others are located in Vinnytsia, Mykolayiv, Kharkiv, Kryvyi Rih, Odesa and Kherson. Each unit provides 24-hour free assistance on the basis of anonymity. In addition, most of them have a separate entrance. [Source: [UNFPA](#)]. At time of writing, availability is limited particularly in Eastern and Southern Ukraine due to the emergency.
- Crisis rooms for women experiencing domestic violence were created in 2021 in Lutsk, Ternopil and Chernivtsi with support from the UNFPA Equality Springboard Project and funding from the Government of Sweden. The crisis rooms are temporary accommodation for women and their children, with a kitchen, furniture, utensils and food, operated by local social welfare centers. Further information [here](#)
- UNFPA has launched [24 mobile teams](#) to provide social and psychological assistance to gender-based violence survivors and internally displaced persons who have fled war-torn zones. The mobile teams are launched by UNFPA, in coordination with the Office of Deputy Prime Minister of European and Euro-Atlantic Cooperation and the Ministry of Social Policy of Ukraine with implementing partners – NGO “Faith, Hope, Love”, Charity Foundation “Smile UA”, Youth Charitable Foundation “Initiative” and Charity Foundation “Butterfly”. The mobile teams include psychologists, social workers and others who can visit women and families in their homes to provide critical services. Mobile teams will operate in 12 cities of Ukraine – Zaporizhzhia, Dnipro, Poltava, Odesa, Vinnytsia, Uzhhorod, Ternopil, Chernivtsi, Khmelnytskyi, Lviv, Lutsk and Ivano-Frankivsk. There are 2 teams in each city. Contacts details of mobile teams can be found [here](#)
- A map of paediatric gynaecologists in Ukraine can be found [here](#).
- [UNICEF Ukraine](#) is supporting the emergency response. Additionally, UNICEF together with UNHCR plans to establish 26 “[Blue Dots](#)” across Moldova, Romania, Belarus, Slovakia, Poland, Hungary, and Czech Republic. These hubs will have the capacity to support 3000 to 5000 people per location.. These are hubs to support refugee children, women and families with integrated services. These include child friendly spaces, family reunification, information and advice desks, mother and baby/ toddler spaces, psychosocial, hygiene, health and nutrition, legal counselling, first aid, referral services for cases of violence, and basic needs.
- Contact details for UNFPA Ukraine [here](#)
- UNHCR contact details can be found [here](#). This includes details for counselling services.
- UNHCR Protection Unit for Refugees and Asylum seekers can also be reached through e-mail: ukrki@unhcr.org or ukrkiprt@unhcr.org
- GBV Sub Cluster details can be found [here](#). This includes links to a psychosocial support directory, healthcare services directory, legal aid directory. However at time of writing, availability is limited due to the emergency.
- [Global Protection Cluster \(GPC\) Protection key messages to IDPs and Affected Population in Ukrainian here and English here.](#) This resource includes information for Non-Ukrainians/Migrants in Ukraine.
- GBV Considerations for Women and Girls- Cash in Ukraine and the Regional Refugee Response- developed by UNFPA 2022. Available [here](#)

- GBV Risk Analysis for Cash and Voucher Assistance in Ukraine (May 2022). In English [here](#)
- Ukraine Response: Recommendations to Mitigate GBV Risks - GBV AoR Helpdesk 2022. Available [here](#)
- GBV Sub-Cluster Ukraine - Generic GBViE Referral Pathway in Ukraine in English [here](#)

GBV Awareness raising materials

- [Break the Circle video](#) This resource designed to inform Ukrainians about actions should they witness or experience GBV, available assistance and pathways to it. The campaign challenges perceptions that condone GBV and transforms social beliefs to establish zero tolerance to GBV in Ukrainian society by 2030.

Services in Poland:

- Directory of services and hotlines [here from The No More Project](#).
- Specialized Support for GBV Survivors service list in English [here](#) and in Ukrainian [here](#)
- [Feminoteka](#) operate a helpline and provide legal and psychosocial support to GBV survivors and they can provide services too Ukrainian women with the translation help of another NGO. Information leaflet of GBV services for adult survivors in Poland in English [here](#).
- Information leaflet of services for child survivors in Poland in English [here](#).
- [Information for refugees arriving into Poland from Ukraine](#)
- The Polish government has established an official [website](#) for people coming into the country from Ukraine. Phone: + 48 477217575; Email: ukraina@udsc.gov.pl
- The [Blue cards](#) procedure is in use. This procedure provides a coordinated, multi-agency response for women and children. It is available to all survivors in Poland including those with irregular status.
- [UNICEF Poland](#) is supporting the emergency response and together with UNHCR plans to establish 26 [“Blue Dots”](#) across Moldova, Romania, Belarus, Slovakia, Poland, Hungary, and Czech Republic. These hubs will have the capacity to support 3000 to 5000 people per location. These are hubs to support refugee children, women and families with integrated services. These include child friendly spaces, family reunification, information and advice desks, mother and baby/ toddler spaces, psychosocial, hygiene, health and nutrition, legal counselling, first aid, referral services for cases of violence, and basic needs.
- UNHCR Poland – information and help for refugees and asylum seekers: https://help.unhcr.org/poland/?utm_campaign=ukraine_help
- Foundation for Women and Family Planning. SRHR Information and advice including safe abortion English [here](#) and in Polish [here](#)
- Abortion without Borders – provides SRHR information and advice including information about accessing safe abortion care here. Website information [here](#) available in Polish, English and German.
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Services in Slovakia:

- Directory of services and hotlines [here from The No More Project](#).
- Information for people arriving into Slovakia from Ukraine who may be entitled to protection. [UNHCR website](#).
- [UNICEF Slovakia](#) Blue dot hubs have been established with UNHCR. Please see above for information.
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Services in Hungary:

- Directory of services and hotlines [here from The No More Project](#).
- Information for people arriving into Hungary from Ukraine who may be entitled to protection from the [UNHCR website](#). Specific information for refugees and asylum seekers is provided [here](#). This includes legal aid and social support. Phone number: +36 1 336 3060
- Charity Council members listed as present at Help Points and Transit Hubs in Hungary, as follows:
 - o Caritas Hungary. Email: karpataljaert@caritas.org.hu. Telephone: +36 1 37 20 910.
 - o Hungarian Baptist Aid. Email: karpataljaert@baptistasegely.hu. Telephone: +36 20 886 2292.
 - o Hungarian Charity Service of the Order of Malta. Email: karpataljaert@maltai.hu. Telephone: +36 70 653 1324.
 - o Hungarian Interchurch Aid. Email: karpataljaert@segelyszervezet.hu. Telephone: +36 70 664 8645.
 - o Hungarian Reformed Church Aid. Email: karpataljaert@jobbadni.hu. Telephone: +36 80 296 844.
 - o Hungarian Red Cross. Email: karpataljaert@voroskereszt.hu. Telephone: +36 1 374 1374.
- Blue dot hubs have been established by UNHCR with UNICEF. Please see above for information.
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Services in Romania:

- Directory of GBV services and hotlines [here from The No More Project](#). The national hotline for specialized assistance for GBV survivors is run by the National Agency for Equal Chances Between Men and Women. ALEG and ANAIS listed in the directory of GBV services provide counseling services and ANAIS also provides legal aid services.
- [Asociatia Necuvinte](#) provides legal aid. [Centrul FILIA](#) conduct advocacy and support survivors with referrals to survivors to GBV services and shelters.
- The Vodafone Romania Foundation has produced an application called [Bright Sky Ro](#). this is available in three languages (Romanian, Hungarian and English). The app can be downloaded from the App Store and Google Play store. It provides a list of services where victims of domestic violence can seek help. It also has a self-assessment form for users to assess the security of their relationship. It includes information about legislation abuse and types of violence. It also enables users to keep a secure digital diary so they can record events and present them as evidence in court.
 - o Download it here for Android: [Bright Sky Ro](#)
 - o Download it here for iPhone: [Bright Sky Ro](#)
- The Romanian association for human rights protection group monitors the rights of women survivors of domestic violence. There is limited information on their [website](#) but they may have partners or know of services.
- Information for people arriving into Romania from Ukraine who may be entitled to protection from the UNHCR [website](#). Hotline: +40 723653651; email: rombu@unhcr.org
- Romanian national council for refugees website [here](#). Email: office@cnrr.ro; phone: +004 0213126210; hotline: +004 0730073170
- Blue dot hubs have been established by UNHCR with UNICEF. Please see above for information.
- [UNICEF Romania](#)
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Services in Moldova:

- Directory of services and hotlines [here from The No More Project](#).
- List of Stop the Violence coalition members [here](#). Some of these offer shelter, legal and counselling services for survivors in Moldova. [Further information and directory of services available in English and Romanian on the website](#)
- Victim Assistance and Protection Center, Chisinau. Tel: (+373 22) 55 30 42; (+373 22) 55 84 41;
- "Casa Mărioarei" Violence Association, Chisinau. Tel: (+373 22) 72 58 61;
- "Ariadna" maternal center, Drochia. Tel. : (+373 252) 20 308 Tel. : +373 252 21 032;
- AO „Sotis” Family Crisis Center ”, Bălți. Tel: (+373 231) 92 541;
- Temporary Placement Center for Children, Bălți. Tel: (+373 231) 71003;
- "Pro-Femina" Maternal District Center, Hincesti. Tel: (+373 269) 23 364; (+373 269) 22 934;
- "Pro Familia" Maternal Center, Causeni. Tel: (+373 243) 26 975; (+373 243) 26 835;
- Maternal Center, Cahul. Tel: (+373 299) 44 080.
- The Government of Moldova has also set up this website [here](#) for Ukrainian citizens in Moldova which also provides details of hotline numbers, services and official information.

- Blue dot hubs have been established by UNHCR with UNICEF. Please see above for information.
- [UNHCR Moldova and UNHCR Moldova information for refugees and asylum seekers here](#)
- [UNICEF Moldova](#)
- [UNFPA Moldova](#)
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Services in Belarus:

- Blue dot hubs have been established by UNHCR with UNICEF. Please see above for information.
- [UNHCR Belarus and the UNHCR Belarus help for refugees and asylum seekers information is available here](#)
- [UNICEF Belarus](#)
- [UNFPA Belarus](#)
- Guidance and tips for private accommodation hosts of Ukraine refugees available [here](#)

Additional service information (Europe-wide or other)

- Domestic Violence Helplines in Europe. Council of Europe website with contact information [here](#)
- Women on Waves for SRHR, safe abortion care support and information
- Abortion without Borders – provides SRHR information and advice including information about accessing safe abortion care here. Website information [here](#) available in Polish, English and German.
- Lila.help Anti-trafficking global directory has been developed and launched by the Global Network of Women's Shelters (GNWS). The directory lists accurate, vetted and safe helplines and local emergency services on GBV including trafficking in more than 90 countries. [This link](#) can be used in awareness raising materials for survivors or potential victims of trafficking as well as to help populate and [add information regarding helplines or support services for women and girls](#)

Rapid Assessments related to GBV, Gender and Women's Rights Organizations in Ukraine

- CARE International published a Rapid gender analysis (RGA): Ukraine on 1 March 2022. The brief and accompanying infographic are in English [here](#). The RGA from Care and UN Women was further updated on 4 May and that report is available [here](#)
- UN Women released a Rapid assessment action brief on the impact of the war in Ukraine on women's civil society organizations on 22 March 2022. The action brief is available in Ukrainian [here](#) and English [here](#).

Coordination

GBV Sub-cluster Ukraine website in Ukrainian [here](#) and in English [here](#).

GBV Subcluster Ukraine 5W Dashboard: planned, ongoing or completed activities. Available in English [here](#)

Ukraine GBV AoR Briefing Paper, 1 April 2022. Available [here](#).

GBV AoR update note:

'Women and girls continue to face severely heightened risks under the current conditions. Forced displacement, the division of families, accommodation in temporary or shared shelters, increased military presence and the establishment of checkpoints all heighten risks of Gender-Based Violence (GBV), which comes on top of an already high pre-existing prevalence in the country. GBV actors are receiving reports of sexual harassment and violence during displacement. Women and girls travelling alone are at increased risk of sexual exploitation and human trafficking. Difficulties in accessing basic goods and services, and lack of access to safe shelter, render women and girls extremely vulnerable to sexual exploitation and abuse. Direct humanitarian assistance is essential to meet the immediate needs of women and girls and reduces the risk of GBV. Risk mitigation of GBV must also be integrated as a priority across the humanitarian response.

GBV actors on the ground report that although specialized services - including GBV hotlines - remain partially functional, access is extremely difficult for both staff and survivors due to ongoing conflict and movement restrictions, including the blockage of some passages by Improvised Explosive Devices (IEDs).

Service mapping is being updated and new referral pathways will be developed for key locations where the humanitarian response was not previously operational, in particular areas with a sharp increase in the displacement of women and girls.' [GBV AoR update released on 11 March 2022].

GPC Ukraine portal [here](#)

GPC Protection Messages Ukraine: March 2022 which outlines the key protection issues including GBViE [here](#)

The GBV AoR Help Desk

The GBV AoR Helpdesk is a unique research and technical advice service which aims to inspire and support humanitarian actors to help prevent, mitigate and respond to violence against women and girls in emergencies. Managed by Social Development Direct, the GBV AoR Helpdesk is staffed by a global roster of senior Gender and GBV Experts who are on standby to help guide frontline humanitarian actors on GBV prevention, risk mitigation and response measures in line with international standards, guidelines and best practice. Views or opinions expressed in GBV AoR Helpdesk Products do not necessarily reflect those of all members of the GBV AoR, nor of all the experts of SDDirect's Helpdesk roster.

The GBV AoR Helpdesk

*You can contact the GBV AoR Helpdesk
by emailing us at:
enquiries@gbviehelpdesk.org.uk*

*The Helpdesk is available 09.00 to
17.30 GMT Monday to Friday.*

Our services are free and confidential.